



**Service Application Form
(ADSL access)**

Service Application Form for ADSL Access

NOTE: This application form for BTC's ADSL Access must be completed together with an application for a broadband internet service from a participating ISP. Customers should submit this ADSL Access application form to their selected ISP.

Prerequisites to qualify for an ADSL access service. The customer:

- Must be an existing post-paid telephone subscriber;
- Must have an existing telephone service that use copper line infrastructure;
- Must be connected to an exchange that is ADSL enabled;
- Must have a PC that meet certain minimum requirements;
- Must have a spare power point available for the ADSL modem. The modem must be installed within 2m from the PC/hub/router;
- Cannot be provisioned with ADSL if currently using a wireless Fastconnect or ISDN service.

Current BTC Account No:	
VAT Reg. No.:	

Customer/Company name::	
ID/Passport number/Company Registration number:	

Physical Address
Plot no:
Ward/Location:
Village/Town/City:

Postal Address
PO Box:
Village/Town/City:

Customer Contact Details
Tel number (day time):
Cellular No.:
E-mail Address:

Alternative Contact:
Name:
Tel. No.
Cellular No.

Specify the telephone number on which you require ADSL access:	
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ADSL Service			
Speed	256/64Kb/s []	512/128Kb/s []	768/256Kb/s []
Modem	USB []	Ethernet []	Four port Ethernet []
Modem	Rent []	Buy []	
Preferred ISP			

Computer details	Required	Tick if comply
Processor Speed (Mhz or Ghz):	200 Mhz	
Operating System (e.g. Win 2000, Win XP, etc.)	Microsoft Windows 98,2000, ME and XP	
Hard Disk Free Space (Mb or Gb):	200 MB	
Memory (RAM): (Mb or Gb)	128 MB	
Network Interface Card with RJ45 (UTP): (Y/N)	Y or USB	
CD-ROM: (Y/N)	Yes	
USB Port: (Y/N)	Y or Ethernet	



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It is sometimes necessary to install an internal extension due to the physical location of the existing telephone jack and the new ADSL modem. Such cases will incur an additional installation charge and a monthly rental for the internal extension.

The provision of BTC's ADSL access service is subject to BTC's Conditions of Service, available in the Telephone Directory and BTC's ADSL acceptable use policy available from www.btc.bw.

BTC accepts no liability for any loss or damages to the property or equipment of the customer arising out of the provision, installation or maintenance of BTC's ADSL access service.

BTC indemnifies itself against ANY losses suffered including but not limited to consequential and direct losses by the customer as result of the non-availability of their ADSL service;

BTC cannot guarantee the provision of the requested service upon the receipt of this application. The customer will be notified whether or not the ADSL access service can be provided;

The provision of BTC's ADSL access service is subject to network availability, distance, copper quality and line sync speed limitations. BTC would therefore advise their customers not to purchase an ADSL modem or upgrade your PC prior to confirmation that the service can be provided;

I hereby certify that the information provided is true and can be used to process this application. In the event that it turns out that the information supplied is false, BTC shall render this application invalid.

Customer Signature: _____ Place and Date: _____

Please fax/take this application form to your selected ISP

For official BTC use only

- Application form complete
- Creditworthy
- Post-paid
- Copper
- PC Requirements
- DSLAM resources available (Reason _____)

Installation reference number (Arbor OM Number)

BTC Representative name: _____